

User Support Documentation

Supercomputing
documentation



Cloud
documentation



Visualisation
documentation



Pawsey-wide Documentation

- [Pawsey support landing page](#)
- [Conditions of Use](#)
- [Password Reset](#)
- [Helpdesk Service](#)
- [Pawsey Service Catalogue](#)

Data
documentation



Education and Outreach

- [User Training](#)
- [Pawsey User Training Material](#)
- [Pawsey Student Internships](#)
- [Pawsey User Forums](#)
- [Other Pawsey Events](#)

Live status of Pawsey systems is available at <https://status.pawsey.org.au/>
[Maintenance and Incidents](#)

Log	Status:	Start Date /Time (AWST):	End Date /Time (AWST):	Systems /Services Affected:	Summary:
I-2020-10-07-Nimbus	RESOLVED	07 Oct 2020 08:45	07 Oct 2020 11:30	Nimbus	Nimbus authentication services offline, cluster unreliable
I-2020-10-03-SC	RESOLVED	05 Oct 2020	05 Oct 2020 @ 9:50am	Magnus, Galaxy, Garrawarla & Zeus	Lustre Filesystem /astro was offline
M-2020-09-30-SC	RESOLVED	30 Sep 2020 @ 8:00am		Garrawarla	Garrawarla - Temporary reduced compute capacity



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