

User Support Documentation



Pawsey-wide Documentation

- [Pawsey support landing page](#)
- [Conditions of Use](#)
- [Password Reset](#)
- [Helpdesk Service](#)
- [Pawsey Service Catalogue](#)



Education and Outreach

- [User Training](#)
- [Pawsey User Training Material](#)
- [Pawsey Student Internships](#)
- [Pawsey User Forums](#)
- [Other Pawsey Events](#)

Live status of Pawsey systems is available at [https://status.pawsey.org.au/
Maintenance and Incidents](https://status.pawsey.org.au/Maintenance and Incidents)

Log	Status:	Start Date /Time (AWST):	End Date /Time (AWST):	Systems /Services Affected:	Summary:
M-2020-09-30-SC	RESOLVED	30 Sep 2020 @ 8:00am		Garrawarla	Garrawarla - Temporary reduced compute capacity
I-2020-09-07-Data	RESOLVED	07 Sep 2020 14:26	10 Sep 2020 17:45	Data Portal, Mediaflux, DMF, NGAS, CASDA, LiveArc	A disk storage array failed



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