

I-2020-07-20

Status:	COMPLETED
Start Date/Time (AWST):	20 Jul 2020
Estimated End Date/Time (AWST):	
End Date/Time (AWST):	20 Jul 2020 @ 2:30pm
Summary:	Lustre Filesystem "/askapbuffer" degraded (Storage unit askap-fs1-array02)
Systems/Services Affected:	Any fielsystem that has /askapbuffer mounted ie Galaxy & Zeus

Points of Contact:

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Responsible:

- Ashley Chew

Accountable:

- Ashley Chew

Informed:

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Updates:

- askap-fs1-array02 storage unit has no high availability
 - Controller A has failed / non-responsive
 - Controller B has taken over all storage luns
- There is no issue with access of the lustre filesystem /askapbuffer
 - There is a degradation in performance on luns situated on askap-fs1-array02 storage array as it's all handled by one controller
 - System is no longer in High Availability mode due to Controller A
- In talks in remediating the situation with vendor on the SANs storage array
- At 2:15pm, an attempt was made to restore controller A for askap-fs1-array02
- At 2:30pm controller A was restored for askap-fs1-array02
 - HA has been restored for the controller pair

Post-Incident Summary: