

User Support Documentation

Supercomputing
documentation



Cloud
documentation



Visualisation
documentation



Pawsey-wide Documentation

- Pawsey support landing page
- Conditions of Use
- Password Reset
- Helpdesk Service
- Pawsey Service Catalogue

Data
documentation



Education and Outreach

- User Training
- Pawsey User Training Material
- Pawsey Student Internships
- Pawsey User Forums
- Other Pawsey Events

Live status of Pawsey systems is available at <https://status.pawsey.org.au/>

Maintenance and Incidents

Log	Stat us:	Start Date /Time (AWST):	End Date /Time (AWST):	Systems/Services Affected:	Summary:
I-2020-02-06-Data	RES OLV ED	05 Feb 2020 18:00	06 Feb 2020 07:15	Pawsey HSM, DMF, MWA, CASDA, Pawsey Data Portal	A Tape Library has failed causing stalled DMF Recalls
M-2020-02-04-Data	CO MPL ETED	04 Feb 2020 08:00	04 Feb 2020 17:00	CASDA, MWA ngas, other HSM services and Data Portal	Pawsey Data Scheduled Maintenance
I-2020-01-28-Data	RES OLV ED	26 Jan 2020	28 Jan 2020 08:15	Pawsey HSM, DMF, MWA, CASDA, Pawsey Data Portal	A Tape Library has failed causing stalled DMF Recalls
I-2020-01-24-Data	RES OLV ED	24 Jan 2020 09:00	24 Jan 2020 19:00	Pawsey HSM and Pawsey Data Portal, CASDA, RDS, MWA	Pawsey HSM has experienced some issues and has been restarted.
I-2020-01-23-Nimbus	RES OLV ED	23 Jan 2020 11:00	24 Jan 2020 07:30	Nimbus	Instances cannot be access or created



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